



InstruLogic Alert

Eaton Corporation shuts down ELPRO Wireless Communications Business

What happened?

It has been learned that after 30 years of operation, Eaton is quietly shutting down their ELPRO Wireless Communications business. In a letter dated May 30, 2018, Eaton informed their customers that they would no longer sell, manufacture or support their ELPRO Wireless Communications product line. Eaton ELPRO Wireless Communications devices are widely used throughout the water and wastewater treatment industry.

Important dates

- Effective **June 22, 2018** Eaton will no longer accept purchase orders for ELPRO products. Some items will be unavailable for purchase as early as **June 15, 2018**.
- Effective **June 29, 2018** Eaton will no longer offer support for ELPRO Products.
- Effective **August 17, 2018** Eaton will cease to ship ELPRO Products.



ELPRO Wireless Gateway

Who is impacted?

- **Anyone using Eaton ELPRO Industrial Wireless Communication Devices.** If you are unsure, compare your communications devices with the examples provide in this document.
- **Anyone accepting delivery of a new treatment plant or measurement & control system** with Eaton ELPRO communications devices provided.
- **Anyone evaluating proposals for a new treatment plant or measurement & control system** in which Eaton ELPRO communications devices are specified.

What is the level of urgency?

This type of product-line discontinuation is almost unheard of in our industry. However, since water and wastewater treatment is critical to the health and well-being of our communities, reliable and consistent treatment operations must not be interrupted. And because communications infrastructure is an integral part of most measurement and control systems, a communications component failure will often shut down all or a portion of your control system.

Therefore, the absence of manufacturer's product support and available replacement parts means **immediate action is required**.

What steps can I take?

We recommend that every Eaton ELPRO user take the following actions.



Eaton ELPRO Wireless Modems & Routers

-Assess your Vulnerability

Determine the extent to which your operations are dependent Eaton ELPRO products.

-Obtain Adequate Spare Parts

Because of the abrupt and complete discontinuation of production, we recommend that existing users of EILPRO wireless communications products **immediately obtain 3x spares** for each model of communications component in use. This is a must since we are heading into severe weather season and communications infrastructure is very susceptible to damage from lightning strikes and power fluctuations.

- Replace Communications infrastructure

Eaton's ELPRO product line was fairly unique. Therefore, there are no plug-n-play or off-the-shelf replacement items for their equipment. In general, complete communications infrastructure replacement is required. In some cases, ELPRO Wireless Gateways and Wireless I/O devices may be integrated directly into PLCs. In these cases PLCs may have to be reconfigured, redesigned and/or replaced.

How can Instrulogic can help?

With over 25 years of measurement and control experience, Instrulogic is an industry leader in process automation. Instrulogic has a staff of qualified engineers and technicians with the necessary expertise in Communications, PLCs and SCADA . We are available to assess your specific needs, recommend a plan of action, design and implement replacement communications infrastructure in the most timely and cost-effective manner possible.

Call us today for an @no_charge consultation.



Eaton ELPRO Wireless Input/Output (I/O)

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